

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA

DOCKET NOS. 2013-298-E and 2016-149-E - ORDER NO. 2019-400

JUNE 6, 2019

IN RE: Docket No. 2013-298-E – Application of	)	ORDER GRANTING
Duke Energy Carolinas, LLC for Approval	)	SMART SAVER
of New Cost Recovery Mechanism and	)	MODIFICATIONS
Portfolio of Demand-Side Management and	)	
Energy Efficiency Programs	)	
	)	
and	)	
	)	
Docket No. 2016-149-E – Application of	)	
Duke Energy Progress, LLC Requesting	)	
Approval of Its Proposed Home Energy	)	
Improvement Program HEIP-6	)	

This matter comes before the Public Service Commission of South Carolina (“Commission”) on the request of Duke Energy Carolinas, LLC (“DEC”) and Duke Energy Progress, LLC (“DEP”) (collectively, the “Companies”) to modify the Companies’ respective Residential Smart Saver Energy Efficiency Programs (“Programs”). The proposed modifications include internal program changes and tariff revisions that the Companies state will improve the Programs’ cost-effectiveness.

For the internal program changes, the Companies plan to recognize lower actual incremental customer costs, make trade ally participation more streamlined and less costly, reduce program administration costs, and recognize a three-year transition to referral-only channels. For tariff revisions, DEC and DEP propose to remove the specific dollar amounts of program incentives. According to the Companies, removing the dollar amounts will improve their ability to quickly react to changes in the marketplace. Last, the Companies

would like to provide greater flexibility for submission of a customer's application by removing the requirement that applications be made within 90 days of eligible work being completed. The Office of Regulatory Staff has no objection to these modifications.

In February of this year, the Companies presented an allowable ex parte briefing to the Commission to provide more information about their proposals. In the briefing, the Companies described their Energy Efficiency Appliances and Devices Program, as well as more intensive energy efficiency measures relating to HVACs, water heaters, and pool pumps. The presenters also provided information about home energy assessments and energy efficiency educational programs. These programs offer significant benefits to customers in aiding their efforts to reduce household expenses by cutting power consumption.

Upon full review of the proposed changes, the proposed modifications to the Companies' Smart Saver Energy Efficiency Programs are approved as requested. However, based in part on the testimony heard in the Upstate during the recent DEC rate case, we encourage the company to work with Commission Staff to present a report to the Commission regarding how many customers took advantage of the program, what, if any, savings members of the program experienced, and any and all customer feedback regarding the benefits and difficulties associated with the program.

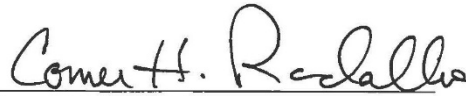
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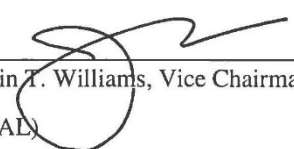
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This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:



Comer H. Randall, Chairman



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Justin T. Williams, Vice Chairman

(SEAL)